

Visitor Tee Time Bookings

Terms and Conditions

Bookings

- Please note that it is essential for **Visitors** to contact the Professional's shop on [01787 474488](tel:01787474488) to check starting tee time availability.
- All **Visitor** green fees must be paid in advance before going out to play – tee times cannot be reserved without payment. See our club website for our current pricelist: <http://www.gosfield-lake-golf-club.co.uk/page.aspx?pid=29105>

Playing on the day

- On arrival, all **Visitors** must report to the Professional's shop to sign in and collect their green fee bag tag before starting their round.
- All **Visitor** green fee bag tags must be displayed on your bag at all times whilst on the premises - including the practice ground and any area surrounding the clubhouse. Please dispose of the bag tags responsibly once you have finished your round.
- All **Visitors** must adhere to both our club rules and our dress code, which can be found on our club website: <http://www.gosfield-lake-golf-club.co.uk/page.aspx?pid=31729>.
- We ask all our **Visitors** to behave in a way that is appropriate in a golf club setting. We want all of our **Visitors** to enjoy their game but we ask you to respect our **Course**, our **Members** and our **Staff**. Failure to do so may result in you being asked to leave the premises and your green fee being forfeited.

Cancellation and Refund Policy

- In order to ensure that we maximise all our tee slots, we cannot offer refunds to **Visitors** for any green fee payments.
- The **Visitor** must notify the Professional's shop before the day of play if they wish to amend a tee booking. If a **Visitor** fails to notify the Professional's shop before the day of play, the booking cannot be amended.
- The **Visitor** must notify the Professional's shop before the day of play if they wish to cancel a tee booking. If a **Visitor** notifies the Professionals shop before the day of play, a voucher will be issued for the amount paid and this amount can be used on an alternative date within 30 days of the original date booked.
- If the **Visitor** fails to notify the Professional's shop before the day of play that they wish to cancel, the booking cannot be cancelled and there will be no voucher issued.
- Should the Golf Club close the course during play due to inclement weather, a voucher will be issued to the **Visitor** for 9/18 holes that will reflect the number of holes played.
- Should the Golf Club close the course before start of play, all fully paid **Visitors** will be offered a voucher to the paid amount for an alternative date to be used within 30 days of the date booked.

Please contact the Professional's shop on [01787 474488](tel:01787474488) if you require further details.

Exceptions to any of the above points will be administered at the discretion of the General Manager.