



RAWDON GOLF, LAWN TENNIS AND PADEL CLUB

CODE OF CONDUCT

Purpose:

RGLTPC endeavours to provide a welcoming, friendly and safe environment for all members, employees, guests and visitors. We are committed to equity, diversity and inclusion and as a Club we strive to create an environment where everyone feels valued, respected and able to participate fully, regardless of background or identity. This Code of Conduct outlines the expected behaviour that the CMC feel is required by everyone visiting the Club for this to be achieved. In addition, to our own Code of Conduct we also follow the Codes of Conduct required by both the LTA and Golf England, these policies can be found through the links at the end of this document.

1. Behaviour and personal conduct should always be of high standard and reflect favourably on the club. Language used should be appropriate and socially acceptable.
2. Sport should provide enjoyment for everyone with partners and opposition treated with respect in both victory and defeat. Players should play by the rules and appreciate the differing levels of skill and ability of others.
3. Members should be courteous to each other, Club Management and all volunteers and employees

4. The authority and decisions of club officials should be respected
5. Players using sports facilities should be attired with correct footwear and appropriate clothing.
6. There should be no discrimination on the grounds of age, disability, gender reassignment, marriage and civil partnerships, pregnancy and maternity, race, religion or belief, sex or sexual orientation.
7. Incidents of bullying and/or harassment including homophobia and transphobia, should be reported to a member of CMC, a coach or the Welfare Officer. Reports can be made verbally or in writing and will be handled confidentially in line with the clubs safeguarding, disciplinary and complaints procedures and paragraph 4.5 of the Club rules.
8. Consumption of alcohol and smoking must be in accordance with the laws of England.
9. Possession and/or the use of illegal substances is forbidden on Club property
10. Golfers must remember to give priority to members of the public on footpaths and bridleways.
11. Members, coaches, parents, children and visitors should behave respectfully online, including on social media platforms and club forum sites when referencing the Club, its members, coaches, volunteers or staff. Online harassment, negative publicity or sharing images of others without permission and is not acceptable and will be addressed under the Club's complaints and disciplinary policy.

In addition to the Code of Conduct which applies to everyone using the club's facilities, there are additional requirements for children, parents, volunteers and coaches.

Children:

It is important to have a flourishing junior section. We want children to enjoy their sport and be safe. Players of all abilities, race, gender and sexuality are welcomed and encouraged to develop their skills through a structured programme. Children are encouraged to talk to coaches, organisers or members of committee should any issues arise. They will be listened to and their concerns acted on. Below are points which need to be followed.

1. Players should listen carefully to coaches and follow instructions. This will help you to stay safe and ensure a better learning opportunity.
2. You should arrive to lessons on time. If for any reason you are late, please ask your parents to let the coach know.
3. Players must stay on the court for the duration of the session. Anyone leaving the court must get approval from the coach.
4. The equipment, which is provided, and the facilities used should be treated with care.
5. Juniors will be looked after in a case of emergency and parents informed.

Parents/Guardians:

The role of a parent/guardian is to support children in their chosen activities. It is beneficial to understand their chosen sport, and to encourage them to embrace good etiquette and sportsmanship. Parents/Guardians should ensure children play by the rules and accept decisions made by officials. Parents/guardians should exhibit a positive attitude when watching their children compete as negative sentiments are likely to affect all players on court. It is important not to force a child to partake in an activity they do not want to do. The benefits of sport include exercise, making friends and developing life skills. Please adhere to the following.

1. Ensure your child has the correct kit for sessions and enough food and drink for the duration of the activity. It is the parent's responsibility to collect their children from the tennis court, children under 13 should not walk to the car park for collection without a parent or responsible adult.
2. Strive to ensure your child arrives on time and is picked up on time.
3. Complete all contact, consent and medical forms as requested by the club, and update information when the need occurs.
4. Maintain a good relationship with your child's coach and speak to them about your child's development.
5. Talk to the coaches or a member of committee if you have any concerns.
6. Ensure your child understands the Code of Conduct.

Parents/Guardians have the right to.

1. Be assured that your child is safeguarded whilst involved with club activities.
2. View policies and procedures.
3. Have the contact details of the club welfare officer.
4. Be involved and contribute to decisions within your child's activity.
5. Know the training and qualifications of staff.
6. Be informed of problems or concerns relating to your child.
7. Know the protocol for accidents and injury.
8. Talk and receive a response from club officials should there be concerns regarding your child's welfare.

Coaches, Staff and Volunteers:

1. Implement our safeguarding policy and procedures and report any incidents to the club welfare officer.
2. Ensure coaching, accreditation and safeguarding qualifications are in date.
3. Book courts for coaching in accordance with protocols set by The Rackets' Committee.
4. Lead by example in upholding our Code of Conduct and reinforce it should the need occur.

5. Ensure that all lessons and camps are appropriately resourced with staff and equipment.
6. Ensure that coaching sessions take place in a safe environment.
7. Act as a role model by displaying good sportsmanship, positive behaviour and exhibit a commitment to the sport and club.
8. Be constructive and positive when coaching to develop skills.
9. Stop playing when an injury happens, administer minor first aid, and call for help when necessary.
10. Listen to concerns of children, parents and adults having lessons.
11. Develop positive relationships with parents and keep them informed.
12. Respect your position of trust and maintain appropriate boundaries and relationships with young people.
13. Behave appropriately online.

How to Raise a Concern or Make a Complaint

We encourage members, parents and visitors to raise concerns as soon as possible if they see or experience behaviour that breaches this Code of Conduct.

Concerns can be raised with any member of the Club Management Committee, a coach, or the Club Welfare Officer. We will:

- Handle your concern respectfully and confidentially.
- Follow our Complaints and Disciplinary Policy, available on our website.
- Inform you of the outcome where appropriate.

Contact details for the Club Welfare Officer and relevant policies can be found at:

[https:// www.rgltpc.com/policies#](https://www.rgltpc.com/policies#) and at: <https://www.rgltpc.com/safe-golf>

We would like members to understand that we take conduct very seriously and breaches from the Codes of Conduct of the Club, the LTA and Golf England will not be tolerated and will be sanctioned in line with the club's complaints and disciplinary policy.

LTA Code of Conduct

Golf England Competition Code of Conduct

Golf England Parents and Juniors Code of Conduct RGLTPC

Complaints and Disciplinary Policy