🏌️ Pike Hills Golf Club Assistance Dog Policy

Purpose
To ensure the club complies with the Equality Act 2010 while maintaining a safe, comfortable environment for all members and guests.

Definition of an Assistance Dog
An assistance dog is a dog that has been **trained to perform specific tasks** that mitigate a person's disability.
Registration, ID cards, or online certificates are **not legally required** and **do not prove status**.
assistancedogregistry.co.uk

Legal Questions Staff May Ask
If it is not obvious that the dog is an assistance dog, staff may ask:

1. **"Is the dog required because of a disability?"**
2. **"What tasks has the dog been trained to perform?"**

Staff must **not** ask for:

- Medical details
- Proof of disability
- Registration documents
- ID cards or vests

Behaviour Standards Required
The dog must be:

- Under control at all times
- Calm and non-disruptive
- House-trained
- Not aggressive or reactive
- Not wandering, begging, or jumping

If the dog's behaviour poses a hygiene or safety risk, the club may request its removal.

Areas of Access
Assistance dogs are permitted in all public areas of the clubhouse unless a specific health-and-safety restriction applies.

Emotional Support Animals
Dogs that provide comfort or emotional well-being **without trained tasks** are **not** assistance dogs under UK law and do **not** have public-access rights.
assistancedogregistry.co.uk

Dated 12.3.2026