



PANNAL GOLF CLUB

MEMBER GUIDE

NEW MEMBER'S GUIDE TO PANNAL GOLF CLUB

Welcome to Pannal

Every golf club has its own way of doing things. The purpose of this Guide is to enable new members to take full advantage of all that Pannal has to offer as quickly and easily as possible.

By now you should have completed your Application form and met with the General Manager or a member of the Office team. The next step is to have your welcome meeting with either the Men's or Ladies' Vice President: they are the previous year's Captains whose job after their year of office is to welcome new members. At the welcome meeting they will take you through the essential of this Handbook, take you on a tour of the Club meeting many of the key members of

the team and answer any of your questions.

They will take you through the ethos of the Club including what we offer to members and what we look for in return, all with the objective of ensuring you will be very comfortable with your Pannal experience and be a member for many years.

They have a wealth of knowledge about the Club and you can always call on them for help or guidance.

Once you have paid your Subscription and (if applicable) Entry Fee you will be able to pick up your membership card (more of which later),

which will enable you to operate the security devices on the outside doors. If you don't have your card, the access code is available from the Professional's shop.

If you haven't done so already, you should ensure that the General Manager has your contact details, in particular, your email address. You will then receive a password which will enable you to access the Members' section of website and make tee time bookings using the BRS system. This will also enable you to receive communications from the club by email, and allow you to contact other members whom you do not know if you are drawn to play them in any of the knock-out competitions. It's also time to sign up to the ClubV1 App on

your smart phone so you can enter competitions, post scores, and a wealth of other details including your bar card account status literally on the go!

If you are new to the game of golf the Club has separate programmes to bring you from a complete beginner as part of the Pannal Academy through to Apprentice stage and the onto full membership when all the aspects of this guide will be relevant to you. Full details of our programmes for both Adult and Junior beginners are available from the General Manager and there is also information of the club website.



How do I find out about events, competitions or other Club news?

The primary sources of information are:

The website
www.pannalgc.co.uk

The Weekly Newsletter
(which is emailed direct to you)

The ClubV1 App

The Clubhouse Notice Boards

Mens	The men’s locker room
Ladies	The ladies’ downstairs locker room and in the corridors alongside the upstairs ladies’ locker room
Juniors	Both men’s and ladies’ locker rooms
General/Social	Entrance hall corridor
Mixed Golf	Entrance hall corridor



The General Manager deals with club matters on a day to day basis and is usually the first port of call for queries be they from a new member or the Club Captains! If he cannot answer your query on the spot he may refer it to the relevant Board member who will be able to deal with the matter.

The website is divided into Public and Member’s Only sections: included in this latter part you can find the Member Directory, club financial and other reports, details of the World handicap system and a host of other ways to understand what Pannal Golf Club is all about.

The Weekly Newsletter is published via email and on the website at the end of each week and covers all current topics such as event announcements, Green reports, and newsworthy items (such as holes in one) – in fact everything you would expect to see from a busy, lively golf club

The ClubVI App via your smartphone provides you with the daily Course Status information from the Course Manager, your means to enter a competition and post your score, the ability to track competitions via the live leader board, your current Handicap Index, your bar card account (including being able to top up from your debit/credit card) etc...



How do I organise games of golf?

You may know some members already and will begin playing with them. However, Pannal GC is very proud of the openness of its golf and new members are encouraged to play with people whom they do not know be it in competitions or casual play.

New Members Welcome Event and Golf – usually in May each year the Club invites everyone who has joined in the previous year with their spouses to an informal welcome canapes and drinks sessions. It is a chance to get to know the Captains, the Chairman and other members of the Board. You can hear all about how the Club operates on a daily basis plus the longer term strategic plans and

of course you can ask any questions. This usually takes place on a Thursday or Friday evening and the following Sunday we organise some friendly fourballs of combined new and Board members Booking tee times - The golf booking section on the website enables tee times to be booked fourteen days in advance. You can enter your own name and those of playing partners in an open slot, though the system will not allow you to book multiple tee-off times on behalf of others.

Casual Golf - you can put your name down in any blank space. If you wish to close off any slot you can do so by reserving the remaining times; this may be because you are bringing a guest, or perhaps are not playing a full round. If you see a blank space among names you do not recognise, feel free to join them, you will be made most welcome.

Competition play - the booking sheet for competitions goes live at 20.00 of the Friday 15 days before a Saturday competition and two weeks for all other competitions (Sundays, mid-week). If you prefer to play with other members of a similar standard, this can be done by having a word with the General Manager or the Professional or using the handicap section of the howdido.com



What opportunities are there at Pannal to improve my golf?

Excellent practice facilities

Pannal is fortunate to have good practice facilities including a driving range, bunker and short game area and a practice putting green in front of the clubhouse.

Balls for the driving range are free to members and dispensed from a machine beside the 1st tee, tokens for the machine can be obtained from the professional's shop. The machine can be quite noisy, so make sure no-one is driving as you insert the token!

Lessons from the Professional

The PGA Professional and his team are also on hand to help you improve your game either by instruction or by fitting you with new equipment. Our Swing Studio is 'state of the art' and enables your swing to be analysed to find what elements need most attention; lessons either on the range or in the studio can be booked direct with the Pro Shop team. Also on offer are clinics specifically for chipping and putting which are usually where most shots can be picked up.

You should also sign up for the Pro Shop weekly newsletter (separate from the Club one)

Junior Coaching Opportunities

Two coaching sessions are run each Sunday by our Professional staff from April to the end of September. They are organised as follows:

Aged 8 and under - 1.00pm to 2.00pm

Aged 9 to 12 - 2.00pm to 3.00pm

After the '3.00pm' session there is the opportunity for Junior members to play a few holes on the course under the guidance of the Junior Coordinator and supporting Club members/parents.

Over 12 years of age

Four free 1 hour group sessions are run by our Professional staff and are held during the school holiday periods. Junior members are informed of these sessions via the Club's Junior noticeboard, email or Facebook and enrolment is done by contacting the Junior Co-ordinator or the Professional's shop.

'Development'/'Elite' Squads.

In the early part of the season for those Junior members who are showing either enthusiasm or an aptitude for the game they are organised into two squads. Members of these squads receive 3 or 6 free individual half hour coaching sessions respectively.

What happens on the day of the Competition?

On the day and at the latest on arrival at the Club you will need to:

- Sign in on the Club V1 App or via the screen in the Professional's shop.
- Your entry fee will be collected automatically, provided your account is in credit.
- It will also debit the sweep and 2's Club fees if available for the competition (optional).

Collect your score card from the Pro Shop.

When you have completed your round you need to enter your score either on your

ClubV1 App or via the screens in either the Professional's shop or main lounge. This will then be uploaded onto HowDidIDo when all the cards have been accounted for and where necessary checked.

Competitions are automatically closed at midnight of the day of the competition when handicap adjustments are made on WHS and notified

When playing at the weekend you will usually find the Half Way House open for business (after the 10th hole – so not strictly half way!). It is usual to take a short break for a cup of tea/coffee or soup and it is Club tradition that the player furthest away from the pin on the 10th picks up the bill. S(h)e will not be expected to pay for pies/chocolate bars etc but may choose to do so. You should vacate the Half Way House when the group behind leaves the 10th green.



What Competitions can I enter?

There are plenty of opportunities to play in organised competitions at Pannal. Information about all the competitions can be found on the website. For the purposes of this guide we have separated the various competitions into Men's, Ladies', Junior and Mixed.

The main day for men's competitions is Saturday. Ladies are not eligible for the men's trophy prizes but may play on a Saturday during competition time when they will have the opportunity to enter a competition of the same format i.e. if there is a men's medal then the ladies may play a separate



Men's Competitions

The main competitions are usually held on a Saturday, where a significant section of the bookings are given over to competition play, and if taking one of those bookings players must enter. Weekday and Sunday competitions are less structured and specific tee times are not reserved for the competition.

On some occasions there will be a choice of Yellow and White Tees, this enables the stronger players to test themselves off the back tees whilst allowing those who sometimes struggle with the longer carries to play on a shorter course.

The Pannal Handicap Trophy - also known as the 'Never Never' is individual match play.

The Summer Foursomes requires you to find a willing partner.

ladies' medal. The same is true in reverse on a Tuesday morning which is the day when most ladies' competitions take place.

Juniors are encouraged to play in Men's and Ladies' competitions subject to the rules laid out in the club Bye Laws regarding handicap requirements and start times.

The Playing Schedule section of the website will indicate when competitions are taking place and playing times can be booked in the usual way. Both match play and stroke play competitions are played over the summer.



Entry for both these competitions is notified via the Weekly Newsletter with entry via the ClubV1 App: details go live in March and the first round is drawn in early April. Deadlines are given for each round which are in place so that the final can be decided on Finals Day in late September. When your opponents in any round are known it is best to send an email to all involved to find a convenient day to play the tie. Bear in mind that no attempt to play the tie by the due date can lead to both competitors being disqualified. If an extension is needed, which sometimes cannot be avoided, get in touch with the Chairman of the Golf committee or whoever has been delegated to oversee the event. In order to enter the Never Never and the Summer Foursomes, you must have a current competition handicap.

Ladies' Competitions

The main competitions for the Ladies are played on a Tuesday with additional medals on Sundays for all to enter but these are particularly relevant for the ladies who work. The various competitions can be found on the diary page of the website and in the Club diary. Competitions can be entered when you have a handicap certificate and to enter a competition you usually need to book a tee time online. The online booking sheets are open 14 days before the competition.

The following knock out and match play competitions require you to sign on the sheets provided on the noticeboards located opposite the upstairs Ladies' Changing Room should you wish to participate:

- The Ladies' Captain v Secretary Match
- The Club Championship
- The Pannal Trophy
- The Summer Vase
- The Deakin Tazza

The actual start times are then allocated, depending on the draw, for these competitions, by the golf team.

Juniors' Competitions

The Club holds a series of junior competitions throughout the year, although mainly in the period April to October. These are open to any Junior members with a handicap. They vary in nature from individual trophy events through to a regular pattern of Medals and Stablefords. In addition to these there is also a series of open competitions in which the better players would be able to compete against Juniors from other Clubs.

At Pannal each year in August we stage the Pannal Junior Rosebowl which is competed for by juniors from the Harrogate area and other parts of Yorkshire and beyond.



Are there any Informal Competitions?

Captain's Night

For new members a good way to get into the wider club is to play in Captains' Night. This is an old Pannal tradition which takes place on every Wednesday evening from mid-May to mid-August.

It is a matter of just turning up, taking a numbered card from the Horseshoe bar, and playing thirteen holes Stableford with the people who have arrived at the same time. The tee is reserved from approximately 4.30 – 6.00pm.

Afterwards food is available and there is an informal prize giving usually made by the Captain.

The 'Roll Up'

An informal roll up takes place every Monday/Wednesday and Friday at 10.30. Members who are looking for a casual game simply put a ball into a bag and groups are drawn; it is then down to each group to decide the format they wish to play. The 'roll up' does not appear on the booking sheet as such, but four times are blocked off by regular players who are eager to welcome anyone looking for a friendly game



Can I represent Pannal in external competitions?

Opportunities for Men: HDUGC Winter Alliance

As part of the Harrogate & District Union of Golf Clubs, members are able to play in the Alliance competitions that are played over the course of the winter at Union clubs. These range from Romanby and Bedale in the north down to Ilkley and Otley in the south. These are Stableford events played in teams of two which are organised and entered through the HDUGC and are a popular way of playing other courses at a modest cost in the closed season.

Seniors

There is a well organised Senior (over 55) fixture list where Pannal play a number of neighbouring clubs home and away during the season in a full handicap four ball better ball format. The General Manager issues the availability forms which are then given to the Seniors' co-ordinator who will select teams for

the individual fixtures. Normally twelve players are needed for each fixture although some require sixteen. The matches usually tee off from 09.30 with a lunch afterwards. There is a modest cost to the player as the green fees are subsidised by the host club.

HDUGC teams

Pannal compete in the Harrogate Union league, the matches are in two formats; singles off scratch, fourballs off handicap. One of the fourball teams is the Men's Captain and the Professional.

The matches take place in the evenings during the week and the team for each is selected from a squad. If you are interested in playing in these fixtures notify the Men's Captain or Chairman of Golf, who will be pleased to add your name to the squad list. New team members are always welcome as work, exams, holidays and family commitments



Opportunities for Ladies:

HDUGC Winter League

Three couples play six matches during the winter season at different clubs within the Union. The format is foursomes with all scores to count. Please add your name to the list displayed on the notice board if you would like to play in any of the matches.

HDUGC

Both Silver Division and Bronze Division Championships are held each year. The format is a qualifying medal and you can put your name on the relevant board to enter both individual and team competitions.

YLCGA Competitions

Several competitions are run throughout the year and information regarding these can be found on the Ladies Notice board or at www.ylcga.org.uk. Most entry forms are now online and need to be downloaded for completion.

YLCGA Matches

The Ladies' Section runs Scratch, 'A', 'B' and Friendly teams. Please speak to either the Ladies' Captain or Ladies' Vice Captain if you are interested in playing for the teams.

Opportunities for Juniors:

The Junior Section currently plays six league matches within the Harrogate and District Union plus friendly matches against the York and Fulford Golf Clubs and The Grammar School at Leeds. These matches are eligible for all those with a WHS handicap

Opportunities for Mixed Golf:

Pannal offers plenty of mixed golf competitions throughout the year including the Mixed Foursomes is a knock out competition played over the summer months. Entry is gained via the Club V1 App: look out for the dates in the weekly Newsletter.

The draw for this competition takes place at the Mixed Foursomes Dinner at in early April hosted by the recently elected Captains. If you would like to enter the competition but require a playing partner then please advise either the Captains or the General Manager.

Other opportunities:

Friendlies:

Pannal plays Mens, Ladies and Mixed friendly matches against clubs within and outside the Harrogate Union, these are usually long standing events where a home and away fixture is played in alternate years. Again entry is via the ClubV1 app following an announcement In the Newsletter.





Does Pannal have an active Social Calendar?

On the website you can find the playing Schedule which is updated throughout the year and contains the dates of all competitions, social occasions and dates when the club is hosting external golfing events. It is a valuable guide to the club year and follows a schedule which has been established over many years, but is reviewed annually to ensure that golf and social events are kept up to date with the changing needs of the membership.

The Mixed Foursomes Dinner in early April marks the start of the Social Calendar for the year whilst the club golfing calendar effectively starts with the Millennium Trophy on a Saturday in late March directly preceding the AGM.

All members are welcome to attend this meeting at which the club officers review the club's finances and affairs and vote in new Board members. It is also the occasion of the transfer of office from the outgoing to the incoming Captains.

The following day sees the drive-in ceremony for the incoming Men's, Ladies' and Junior Captains. Late June sees the Summer Ball, a black tie event held immediately following Men's Captains Day. Competitive golf progresses through a hopefully fine summer towards Finals Day in late September when the winners of the various match play trophies are decided. As many finals as possible are contested on the day, though members need not plan their holidays around on the off chance that they qualify!

As autumn progresses the winter tees come into play and handicap qualifying competitions end for the season.

Late November brings the Men's Annual Dinner and the start of the festive season. Carols by Candlelight, the Children's Christmas Party (with Santa in attendance) are all well established and popular occasions for which early booking is recommended.

When can I use the Clubhouse?

Members are free to use the clubhouse at all times and the building provides changing facilities as well as bar and catering services. You are able to use your membership card for payments if you 'pre-load' it with the necessary funds and 'top-up' when required. The use of this system entitles you to a 17% discount for drinks and 10% for food from the published prices.

The clubhouse also plays host to the numerous social events that take place through the year as well as weekly bridge sessions, a regular programme of Sunday lunches and bistro nights

and it is also available for private functions. Social events are organised throughout the year and are well publicised through the Weekly Newsletter.

Dress code for clubhouse events varies all the way from Black Tie (Summer Ball) to fancy dress (e.g. 70's Night). The general dress code however is smart casual, including smart denim jeans to encourage members and partners to use the clubhouse more frequently. Denim jeans are not however allowed on the golf course. Full details of the Club Dress Code both on and off the course can be found on the website.





We hope that this brief guide answers most of your questions. However, if there is anything else you would like to know about any aspect of the Club then please speak with the General Manager or Captains.

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