

A Practical Guide to Golf

Keeping you on course

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MACDONALD
HOTELS & RESORTS



Golf is our business; it is also our passion, and we love it.

Whether you are a member, visitor or part of a society Macdonald Hotels & Resorts extend a warm welcome to all golfers, and we are confident the measures and regulations we have in place across the group will provide a safe and controlled environment for guests to enjoy their golfing experience with us.

This practical guide, prepared by our expert team and in collaboration with industry experts guides golfers through the complete Macdonald golf journey, from your home to the first tee and back home again.

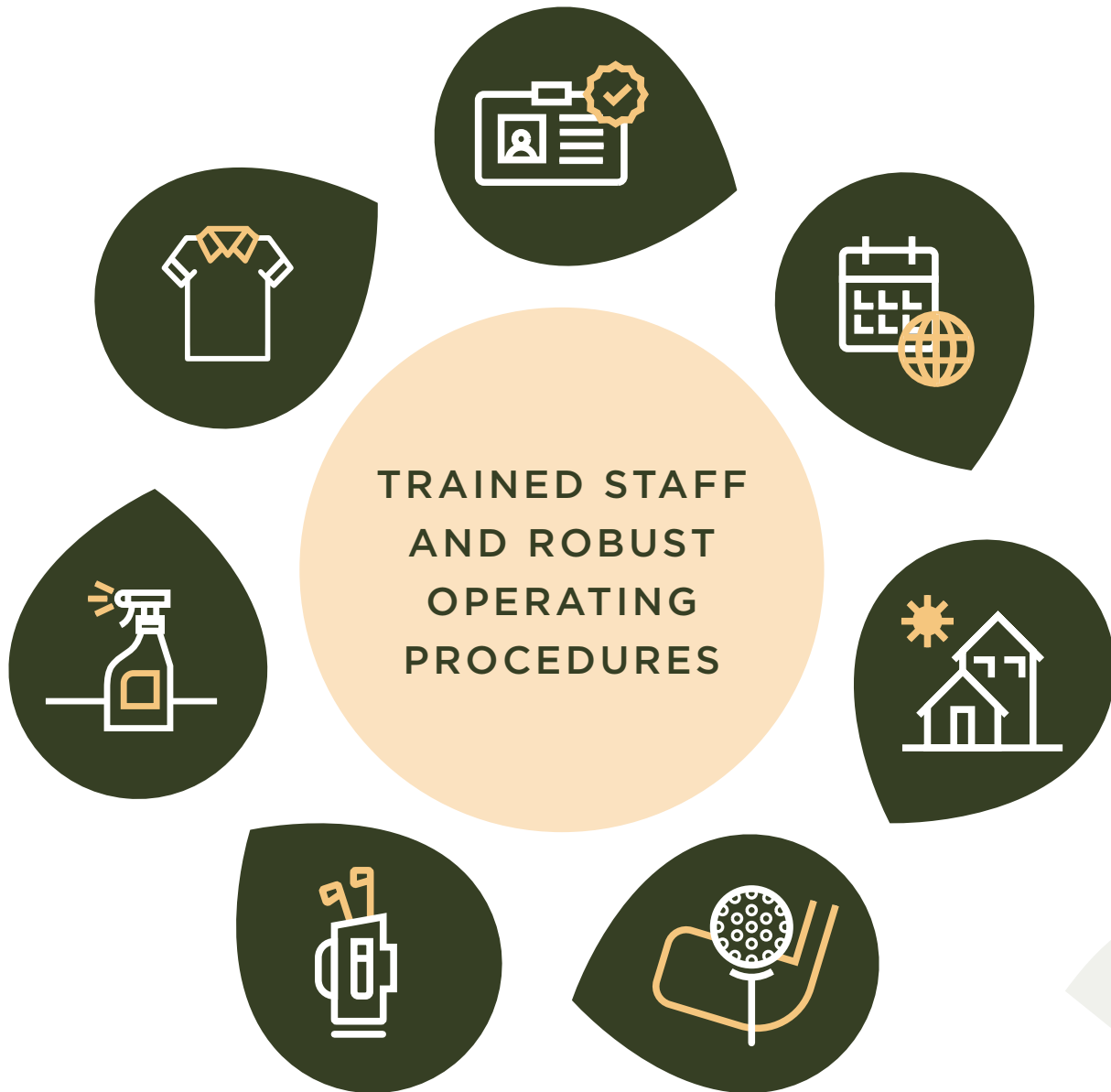
Visit macdonaldhotels.co.uk/golf
to book your tee time today



LOOKING AFTER YOU BY
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Operating Procedures

At Macdonald Hotels & Resorts, we are inspired by our golfers and our measures and procedures are under constant review to make sure your golfing experience (whether that be a member competition, golf break, society day or 9-holes with friends) is as good as possible.



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Course Access

Macdonald Hotels & Resorts golf courses will accommodate tee-off times from 7am – 6:30pm, with members of our friendly golf team on site to help check you in safely. It is imperative that all golfers check in at golf reception prior to making their way onto the course.

Although the worst of the COVID pandemic is behind us, we ask guests to remain vigilant, alert and respectful of fellow golfers.



Booking & Arrival

- By booking and paying for a tee time to play at our courses, you accept all terms and conditions and agree to abide by our rules of play and observe our guidelines at all times. Failure to do so will result in removal from our courses.
- Tee time reservations are advised to guarantee golfers access to the course and can be booked online or by calling the individual golf property in advance.
- Full pre-payment to be made in advance to our golf team.
- Our resorts are cashless, so payment must be made via credit / debit card, or through a smart phone wallet.
- We advise arriving at least 15 minutes prior to your tee off time.
- Players should arrive in golf attire and change their shoes either in resort changing rooms or in their car.
- All members of your playing party should check in at golf reception before heading to the course.





Clubhouse & Other Facilities

- All hotels and clubhouses are now fully open for business. Please note, all facilities are cashless.
- Lockers, changing rooms and toilets are fully open. (Please note some of our courses do not provide on course toilets and we respectfully request that you use the facilities provided in the changing rooms).
- Drinks and snacks available in the pro shop, with meals and bar food available in the hotel bars & restaurants.
- Practice facilities (where applicable) are open in line with golf hours on resort.

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To The First Tee

- Playing groups of 4 or less only permitted on the course.
- Arrival at the first tee 5 minutes before your allocated tee off time is advised.
- Tee off times will be suitably spaced 8/10 minutes apart to assure appropriate pace of play.
- Handicap tables with WHS slope rating details are provided by the pro-shops so you can readily convert your handicap index into the relevant course handicap
- The courses have multiple tee options (which will be advised to you in the pro-shop when you check in for your round); please select the tee best suited to your handicap ability

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On The Course

- Please discard of any rubbish in the bins provided around the course.
- Ball washers are now back in use.
- Social golf and competitive golf permitted at all resorts.
- If you select to use one of our buggies, please keep off fairways and to the rough, use buggy paths as provided and if you do need to cross the fairway do so at a 90-degree angle.
- Don't take your trolley between bunkers and the edge of the greens and keep them off teeing areas.
- Players can choose whether to putt with the flag in or out when on the greens.
- Sharing of golf equipment is not permitted.
- Rake bunkers and place rakes back in the bunker after use.
- Repair pitch marks on the greens and replace divots on the course.
- Please remember to respect other players on the course by shouting "fore" if your shot is offline or in danger of hitting somebody.





Post Round

- Place equipment back in car or in hotel room to keep golf reception area tidy.
- The 19th hole is back open! Post-round, feel free to grab something cold or something to eat from the hotel bars and restaurants.
- Our courses have shoe and trolley cleaning machines, and we therefore request that you do not clean your shoes in the car park.



Dress Code

Golf has loosened its guidelines on dress code in recent years, however there are still certain standards golfers must adhere to when at Macdonald Hotels & Resorts.

If you arrive without the correct clothing/dress code, you may not be permitted onto our courses

UNACCEPTABLE FOR GOLF



- Peaked caps worn back to front
- Football shirts, T-shirts and track suits
- Sports shorts or beach shorts
- Jeans or denim shorts
- Trousers tucked into socks
- Short black socks with shorts
- Trainers



ACCEPTABLE FOR GOLF



- Shirts must have collars and sleeves
- Ladies may wear shirts with collars, with or without sleeves
- Shirts must be tucked into trousers or shorts
 - Tailored shorts or long trousers
 - Coloured long socks or white short socks with shorts
- Golf shoes



See you again soon!

All golfers are welcome at Macdonald Hotels & Resorts, and by respecting our rules and regulations and one another, we can ensure that all visitors have a safe and enjoyable experience with us.



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