

North Cliff Golf Club Code of Conduct



Foreword

This document, ***Scarborough North Cliff Golf Club Code of Conduct*** is a guide to members which summarises North Cliff's Golf Club's expectations of its members and that of their guests. A separate Disciplinary guideline document is available from the Club Manager to accompany this document.

Introduction

This code of conduct is designed in light of experience to enhance the values of our club and to ensure that all members and their guests enjoy the game of golf in a pleasant and friendly environment.

The Club promotes the values of

- *Integrity*
- *Respect and*
- *Fairness*

This code applies to all members of North Cliff Golf Club.

For the purposes of this code North Cliff Golf Club uses the following definitions.

Misconduct: Unacceptable or improper behavior

Complaint: 'An expression of dissatisfaction of a member that requires a response from the club's committee.

OR

An expression of dissatisfaction relating to how a procedural matter was handled by the committee

Definition of Misconduct

Misconduct, for the purposes of this Code, is the improper interference, in the broadest sense, with the proper functioning or activities of the Club, or those who work or play in the Club or action which otherwise damages the Club.

Subject to the general definition above, the following shall constitute misconduct:

- Disruption of, or improper interference with the administrative, sporting, social or other activities of the club, whether on club premises or elsewhere.
- Obstruction of or improper interference with the functions, duties or activities of any fellow member, member of staff or other employee of the club or any authorized visitor.
- Violent, indecent, disorderly, threatening or offensive behavior or language whilst on club premises or engaged in any club activity.
- Fraud, deceit, deception or dishonesty in relation to the club or its staff or in connection with holding any office in the club or in relation to being a member of the club.
- Behavior likely to cause injury or impair safety on club premises.
- Sexual, racial or any other form of personal harassment of any fellow member, member of staff or other employee of the club or any authorized visitor.
- The use of any unfair means in competition.
- Damage to or defacement of club property, the property of other club members caused intentionally or recklessly, or the misappropriation or misuse of such property. Misuse or unauthorized use of club premises or items of property, including inappropriate use of computer.
- Conduct which constitutes a criminal offence where that conduct.
 - takes place on club premises, or
 - affects or concerns other members of the club or members of the public, or
 - itself constitutes misconduct within the terms of this code, or
 - is an offence of dishonesty, where the member holds an office of responsibility in the club.
- Members must not approach any member of council on the course to make a complaint or to discuss any issue concerning disciplinary matters.

Appropriate behaviour and golf etiquette for members.

Subject to the broad examples of misconduct herein, this code of conduct specifically states that the following are examples of appropriate etiquette.

1. All the rules of the Royal and Ancient Golf Club of St Andrews (generally referred to as 'the rules of golf') apply, without exception. So too do the rules and regulations governed by The Council of National Golf Unions Limited (CONGU) and the WHS Every member should try to become familiar with all such rules.
2. All local rules, as displayed in the clubhouse or on the score card must be adhered to. Every member should become familiar with all local rules and to all changes to the local rules.
3. The booking system is in use every day of the week and members should fill in their names where possible instead of using "with guest." Any member who is unable to play in their original please take their name off the timesheet so other members have the chance to play.
4. Players must turn up in good time prior to tee time and report to club shop before commencement of play.
5. Late competitors will forfeit their allotted time and wait until a time is available.
6. Before commencement of play in a competition the member must pay the entry fee and sign in.
7. While playing on the course members and their guests must:
 - Show respect to fellow golfers and staff.
 - Avoid the use of abusive or profane language.
 - Avoid slow play at all times.
 - Avoid the use of mobile phones where possible.
 - Not play until the group in front is out of range.
 - If a match fails to keep its place (one clear hole) it must allow the players behind through on request.
 - Must signal players behind to pass if searching for a ball for more than three minutes.
 - Must always repair divots.
 - Must repair plug marks on the green, including where practical the plug marks of others.
 - Must carefully rake bunkers after playing their shot and leave the rake inside the bunker.
 - Mark scorecards only after leaving the green.
 - Must mark one another's scorecard after each hole.
 - Must adhere to the Club's Dress Code as displayed in the club and also on the club website.

It should be noted also that:

- Members or guests must **not** play more than two balls while practicing on the course.

8. While playing in competition:

- Members' scores must be recorded by the marker of the scorecard.
- Competitors must return all cards in competitions.
- Scorecards must be signed.
- Local rules posted in the clubhouse or on entry to the course must be observed without exception.

Only fully paid-up members of North Cliff golf club can participate in club competitions after 30th April each year. It is the responsibility of each member to maintain his handicap record. When a good score has been achieved away, it is the player's responsibility to adjust his handicap according to the WHS rules.

- All notable scores obtained on other courses, including with societies, must be brought to the attention of the Handicap Secretary.
- Mobiles are allowed on the course provided they are only used when necessary.

9. In the Clubhouse:

- Members must adhere to the Club Dress Code.
- The clubhouse is frequented by all age groups and it is important to be mindful not to cause offence by improper utterances or bad language.

Note: The above is not meant to be an exclusive list of rules or etiquette and may be amended by (a) at a properly convened meeting of the committee (b) at an AGM or (c) at an EGM of members.

Disciplinary Procedures

The committee of Scarborough North Cliff Golf club will deal with all club disciplinary matters. The committee will also deal with any complaint about the conduct of a member of Scarborough North Cliff Golf Club at another affiliated golf club in the same manner as if the offending conduct had occurred at Scarborough North Cliff Golf Club.

All matters which breach this code of conduct shall be processed following the:

Scarborough North Cliff Golf Club DISCIPLINARY REGULATIONS (separate document).