

Woodsome Hall Golf Club

Code of Conduct

Rev. August 2024



Here at Woodsome Hall Golf Club, we believe in providing a welcoming, safe and inclusive environment for members, guests, visitors and staff.

In this friendly setting, there is no place for discrimination based on gender, age, race, religion or belief, sexual orientation, or disability.

Our club prides itself on being equitable and fair and we welcome members and visitors who share and respect our values.

On payment of a membership or green fee, a golfer consents to be bound by both the restrictions and penalties imposed by this Code of Conduct. Members shall be liable for any breach committed whether by themselves or their guests.

Courtesy, fairness, respect and the spirit of the game lie at the heart of our club's Code of Conduct.

Golf is a game for everyone, and this code of conduct is not intended to restrict rights. Instead, it is our sincere wish to ensure that all members, guests and visitors enjoy their visit, staff feel secure in their workplace, and everyone is treated with respect at all times.

Woodsome Hall Golf Club has adopted the following code of conduct as a Local Rule.

GENERAL

All responsible patrons are encouraged to:

- Respect fellow golfers, golf club staff and volunteers
- Demonstrate a high standard of personal behaviour
- Never physically or verbally abuse or harass anyone
- Respect the golf course, Clubhouse and all facilities
- Follow all Health & Safety protocols, byelaws, and on-course guidance/signage
- Refrain from negative social media activity in relation to the club or individuals that choose to play or work at the club.

ON THE COURSE

All golfers must take care to:

- Be aware of their immediate environment and pay attention to fellow golfers, greens staff and members of the public using pathways, rights of way and bridle paths who may be endangered by a practice swing or a stray shot
- Give Greenkeepers priority and right of way
- Show courtesy by waiting until players in the group ahead are out of range before playing a shot
- Raise the traditional cry of 'Fore!' in the event of an errant shot straying towards a person or into a blind area
- Avoid slow play, keep up with the group ahead and apply 'Ready Golf' principles to optimise enjoyment of the round
- Wave through groups if they play at a faster pace

Woodsome Hall Golf Club

Code of Conduct

Rev. August 2024



- Respect the Club's [Dress Code](#)
- Observe The R&A's Rules of Golf to enhance enjoyment of the game
- Respect the golf course and staff by replacing divots, repairing pitchmarks, raking bunkers and using seed mix when supplied
- Not knowingly contravene the Rules of Golf, throw clubs or disrespect employees, officials or fellow competitors
- Place mobile phones on silent mode
- Avoid resting bags on, and pulling trolleys across, putting greens
- Observe signage around greens and paths in relation to trolley/buggy/cart use

CLUBHOUSE/FACILITY USE

Members, guests and visitors are reminded of the following:

- The Clubhouse Dress Code requiring clean, dry clothing and no golf shoes must be observed at all times
- The use of foul, abusive or threatening language, adopting an aggressive manner, and harassment or intimidation of others are all forms of unacceptable behaviour. Any offender will be asked to stop and/or leave the premises and/or be dealt with through the club's disciplinary procedures ([LINK](#))
- Consider your choice of language when in the clubhouse to avoid causing unnecessary offence to others
- Smoking and the use of e-cigarettes is prohibited in indoor spaces
- The use of mobile phones for the purpose of making a phonecall is prohibited within the Clubhouse unless in the case of an emergency. The use of mobile phones for messaging and internet usage is welcomed.

Complaints Procedure

Any grievances or complaints arising from time spent at the club should be addressed directly to the General Manager in writing within 7 days.

Enforcement

Strict compliance of these rules is expected and in the event of any breaches you will be challenged. Staff are instructed to withhold service at the Bar if you are deemed to be in breach of any part of the Code of Conduct including the Dress Code - thank you in anticipation of your understanding and support.

Disciplinary Procedure

The Club disciplinary procedures are visible and accessible to all via the ClubV1 Document Store.